

Appendix A

Breakdown of Service Performance – 1st July to 28th February 2014

Table 1 - Service Requests

DESCRIPTION	TOTAL	Adel and Wharfedale	Guiseley and Rawdon	Horsforth	Otley and Yeadon
A Board	29		4	1	24
Abandoned Caravan/Trailer	2		2		
Abandoned Vehicle	8	1	2	2	3
Asbestos Notification	1		1		
Bin not Returned	57	31	11	5	10
Cellar Grate	3		1		2
Commercial Premises Duty of Care Inspect	1				1
Commercial Waste Issues	43	4	7	9	23
Damage to Highway	16	6	2	3	5
Dangerous Tree	3	3			
Dead Animal Removal	30	7	5	15	3
Dog Fouling	121	23	28	15	55
Dog Fouling Enforcement Signage Request	25	3	5	9	8
Domestic Waste Issues	47	8	12	10	17
Drainage	42	16	16	2	8
Fly Tip	362	128	67	73	94
Flyers	1				1
Flyposting	3			3	
Flytipping	81	18	25	22	16
Footpath Sweeping	66	12	18	13	23
Ginnel	28	7	13	4	4
Graffiti	61	36	8	6	11
Gully	263	76	52	72	63
Gully Referred to Highways	1		1		
Housing - Defect	1			1	
Housing - Dirty	2	1	1		
Housing - Vacant	4		2		2
Illegal Advertising	47	3	31	6	7
Illegal Vehicle Crossing	2	1			1
Keeping Dogs On Leads At All Times	2	1	1		
Leafing	110	30	37	21	22
Litter Bin Empty	47	9	16	16	6
Litter Bin Repair	5		1	3	1
Litter Bin Request	34	5	14	8	7
Litter Complaint	65	10	17	15	23
Litter Problems	10	1	2	3	4
Mud etc on Road	12	5	1	5	1
Nuisance - Accumulation/Deposit	11	1	2	1	7
Nuisance - Other	41	14	8	8	11
Nuisance - Premises	1		1		
Nuisance Vehicle	1				1
Obstruction	25	7	8	2	8
Odour - Other	6		2		4
Overgrown Vegetation	173	89	28	26	30
Road Sweeping	80	19	23	16	22
Rodents	10	1	1	2	6
Smoke from Bonfire	16	5	6	3	2
Smoke from Chimney	1			1	
Stray Dog Not Out	1		1		
Untaxed Vehicle	1		1		
URGENT - Nuisance - Accumulation/Deposit	1			1	
Vehicles for Sale	2	1	1		
Verge or Pavement Parking	5	2	2	1	
Waste in Gardens	28	5	8		15
Total	2038	589	495	403	551

Service Requests Specific to Dog Warden Service

	Total	Adel and Wharfedale	Guiseley and Rawdon	Horsforth	Otley and Yeadon
Dog attacking animal	6	1	0	0	5
Dog attacking human	8	3	0	2	3
Dogs on leads at all time	1	0	1	0	0
Dogs on leads by direction	1	1	0	0	0
Found dog	46	4	8	22	12
Lost dog	27	5	2	7	13
Dog fouling	8	2	3	2	1
Stray dog at large	15	8	3	2	2
Stray dog not out	2	0	0	2	0
Dog warden assistance requested	9	1	1	4	3
TOTAL	123	25	18	41	39

The dog wardens have also been involved in 8 of the dog fouling requests recorded as the activity of the Locality Team above. Patrols of hotspot dog fouling areas take place when possible.

Legal Notices

LEGAL NOTICES	Total	Adel and Wharfedale	Guiseley and Rawdon	Horsforth	Otley and Yeadon
BA59 - Drainage	5	4	1		
BA60 - Drainage	2	2			
EP34_5 - Commercial Waste Issues	1	1			
EP34_5 - Smoke from Bonfire	1		1		
EP46 - Bin not Returned	14	9	5		
EP46 - Domestic Waste Issues	2			1	1
EP46 - Nuisance - Accumulation/Deposit	1		1		
EP47 - Commercial Waste Issues	1				1
EP47 - Drainage	1		1		
EP59 - Flytipping	1			1	
EP80 - Housing - Vacant	1		1		
EPA92A - Nuisance - Other	1	1			
EPA92A - Waste in Gardens	2	1	1		
HW131 - Damage to Highway	2	1		1	
HW131 - Mud etc on Road	1	1			
HW132 - A Board	8				8
HW143 - Abandoned Caravan/Trailer	2		2		
HW143 - Abandoned Vehicle	1				1
HW143 - Obstruction	1		1		
HW149 - Obstruction	1			1	
HW154 - Nuisance - Other	1	1			
HW154 - Overgrown Vegetation	17	8		4	5
HW180 - Cellar Grate	3		2		1
PD4 - Flyers	1				1
PD4 - Flytipping	1		1		
PH79 - Dog Fouling	1	1			
TOTAL	73	30	17	8	18

Fixed Penalty Notices

FPN NOTICES	Total	Adel and Wharfedale	Guiseley and Rawdon	Horsforth	Otley and Yeadon
FPN200 - Bin not Returned	1		1		
FPN396 - Litter Problems	1			1	

FPN410 - Commercial Waste Issues	2		1		1
FPN900 - Keeping Dogs On Leads At All Times	2	1	1		
FPN900 - Litter Problems	1			1	
TOTAL	7	1	3	2	1

Cases submitted for prosecution:-

PROSECUTION TYPE	TOTAL	Guiseley and Rawdon	Otley and Yeadon
Keeping Dogs On Leads At All Times	1	1	
Litter Problems	1		1

Table 5 - Mechanical Cleansing Performance

WARD	PROGRAMMED	COMPLETED	%
Adel & Wharfedale	59	53	90
Guiseley & Rawdon	54	47	87
Horsforth	22	20	90
Otley & Yeadon	61	51	83

Direct Member Service Requests

- Adel & Wharfedale - 120
- Guiseley & Rawdon - 62
- Horsforth - 27
- Otley & Yeadon - 31

Ward Specific Activity

- **Adel and Wharfedale**
Holt Park Action days in August 2013 and Feb 2014 including litter and dog fouling patrols.
Additional dog fouling and littering patrols in Dec/January in Holt Park
- **Otley and Yeadon**
Dog fouling and education afternoon in Otley.
Participation in Action day in Otley.
A board enforcement Yeadon High Street
- **Guiseley and Rawdon :- Dog fouling education areound football field in Rawdon, with letter issued through school**
- **Horsforth:- Distribution of dog fouling letter through Rawdon St Peter's school to both educate and encourage reporting.**